

User Manual

Smart Cam 360°

PRO



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Know Your Product

An indoor camera that watches every corner, the **Smart Cam 360° Pro** offers smooth **360° pan, tilt**, and up to **10x zoom** for complete coverage with no blind spots. The sharp **4MP lens** delivers clear video day and night. Intelligent **AI detection** identifies people and motion accurately, reducing false alerts so you get notified only when it truly matters through real time alerts on the **Qubo App**.



LED Indication & Function

Red LED blinking rapidly	Ready for setup
Constant Red light	Not connected to Wi-Fi
Turn Red to Green	Wi-Fi connected and working fine
Green LED continuous	Continuous recording is On



Choose How You Store Recordings microSD Card or Cloud



microSD Card

Store recordings locally on the camera using an SD card. Supports up to 1TB storage.



Cloud Storage

Store your footage securely on end-to-end encrypted Indian cloud servers up to 28 days with a subscription plan.

Supported microSD Cards



Your footage is secure wherever it's stored. STQC-certified, Qubo meets the highest national standards for data and device security.



What's in the Box?



Smart Cam 360° Pro



Power adapter with cable



Screw kit



Plastic wall plugs (x2)



Drilling template



QSG card

Setup Requirements

Stable Wi-Fi Network

- 2.4 GHz Wi-Fi (802.11 b/g/n) network.
- Greater than 2mbps network upload speed.

Operating System

- Apple - iOS 11 or higher
- Android – Android 8.1 or higher

Power

- 5V – 1 Amp

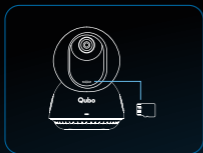
Setup Process



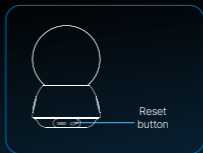
Connect the power adapter to the cable, then connect the cable to the security camera.



Plug the power adapter into a power outlet.



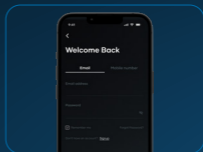
If you plan to use a MicroSD card to store recordings, tilt the camera lens upward to access the card slot.



Press and hold the Reset button for factory reset.



Scan the QR code to download the Qubo App from the Google Play Store or the Apple App Store.



Open the Qubo App and create an account, then follow the in-app instructions to get started. Existing users can simply tap Add Device in the app.

NOTE: It is strongly recommended to complete setup before mounting the camera.

Factory Reset

Important: Please reset the device before installation.

Press and hold the reset button for **10 to 12 seconds** until you hear a confirmation prompt. Once the device resets, open the Qubo App and follow the on screen instructions to complete the setup.



Choose the Installation Location

Avoid direct sunlight & rain

The camera is designed to operate between - 0° to 45°C. If it gets hotter or colder, image quality may be affected.

Keep it in range of your router

Make sure you choose a place within range of your network. Thick or insulated walls can greatly reduce the strength of your Wi-Fi signal, even if your router is close by, so you should try streaming video before you mount the device.

Place it up high

We find that 2-3 meters above the ground is best. Check live footage on the Qubo App to make sure you have clear view.

Consider the surroundings

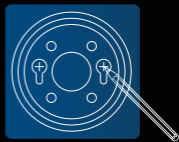
Is a pole, plant or porch light blocking the view? It might throw off exposure or interfere with camera vision. If you start noticing glare, adjust the camera angle.

Avoid Heat and Moisture

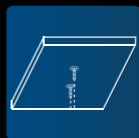
If installing the camera in the kitchen, place it away from the gas stove and any direct water sources to prevent heat or moisture damage.

Mount your Camera

Step 1 Use the drilling template provided in the box to mark the screw positions on the wall or ceiling. Mark the points clearly with a pencil before drilling.



Step 2 Drill two holes at the marked positions.



Step 3 Insert the supplied plastic anchors into the drilled holes.




Step 4 Partially tighten the screws into the anchors, leaving enough space to mount the camera base.



Step 5 Align the camera with the screws, mount it securely, and tighten as needed. Adjust the viewing angle as required. Use the live video feed on the Qubo App to fine tune the camera position for the best coverage.

Safety Guidelines

Use responsibly. Read all instructions and safety information before use.

 A Failure to follow these safety instructions could result in fire, electric shock, other injury or damage.

- Do not immerse the device in any kind of liquid.
- Do not attempt to dry the device using an external heat source such as a microwave oven or a hair dryer.
- Clean the device with a dry, soft cloth. Do not use abrasive or harsh chemicals.
- Keep the device and all its components out of reach of children and pets.
- Do not expose the device to steam or extreme temperatures. The safe operating temperature for this device is between 0°C and 45°C. Keep the device out of direct sunlight.
- This device does not have an on/off button. Unplug the power adapter to turn off the device.
- Only use the power adapter and cable included with the device. If the power adapter or cable appear to be damaged, stop using it immediately and contact Qubo Customer Care.

- Do not plug multiple devices into the same wall socket.
- Install the device in accordance to the building and city code.
- All Qubo products and services are meant for ages 18 and above.
- This device is meant to be used as a monitoring device for personal use only. This is not intended to be used as a safety product.
- This device does not alert, signal or trigger any kind of response via a panic button or siren.
- This device is intended for non-time critical control and management of data and property.
- Our products and services will require certain input parameters to perform hassle free; including but not limited to an active internet connection and live power supply.
- Users are solely liable for storing and managing the data and information that is stored on the device or via services. We are not responsible for the loss or management of such data.
- Do not touch the device or wires connected to the device during lightning.

Warranty Card

Limited Warranty Statement

Thank you for selecting the the Smart Cam 360° Pro by Hero Electronix.

NOTE: This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll free helpline number to know about the same.

Important: Please retain your receipt as proof of purchase.

HERO Electronix Private Limited warrants to the owner of the Qubo Smart Cam 360° Pro, (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned below.

Item	Warranty Period	Scope of Warranty
Camera	1 year from the date of Purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.
Adaptor with cable	6 months from the date of Purchase	

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either (i) repair the device free of cost with either new or refurbished parts, or (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable.

This limited warranty is only valid in India.

Instructions: For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which owner will have to bear all the cost.

This limited warranty does not cover the following (Collectively Ineligible Products)

(i) If the warranty seal on the Device is broken.

(ii) Devices that have been subjected to: (a) modifications, alterations, tampering or improper maintenance and repair (b) handling, storage, installation, testing or use not in accordance with any User guide, Placement guidelines, other instructions provided by HERO Electronix (c) abuse or misuse of the product. (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake or hurricane. (iii) errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being

connected to any accessory which was not supplied or authorized by HERO Electronix.

(iv) Plastic components like front or back covers plus rubber components.

(v) Physical or cosmetic damage to Silicon cover

Correct disposal of the product

In case you need to dispose of this device at any time in the future, please contact our toll-free helpline. To facilitate effective utilization of resources, we will arrange the disposal of this device as per the prevailing laws. Please note that electrical products should not be disposed of with household waste.



Support

In case you need further help setting up this device:

- Visit the support section on our website (www.quboworld.com) and download the detailed user manual.
- To watch a step-by-step setup guide, visit our YouTube page.

Disclaimer:

1. For optimal performance, the device requires a Wi-Fi upload speed of more than 2 Mbps.
2. Hero Electronix Pvt. Ltd. reserves the right to make changes to existing services without prior notice, at its sole discretion.
3. Images used are for reference purpose only. Actual product might vary in terms of colour and composition.
4. All related logos are trademark of Hero Electronix Pvt. Ltd.
5. Certain features may not be available at the time of launch.



Connected Smart Devices from




**Hero
Electronix**

Hero Electronix Pvt Ltd.

503, Rectangle - 1, D-4, Saket District Centre,
New Delhi - 110017

www.quboworld.com

helpdesk@quboworld.com

 **+91-93190 95757**

 **+91-87662 05724**

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