

# The QBook



Dashcam **Trio**



# From The Team

Thank you for choosing the **Qubo Dashcam Trio!**

Your new dashcam is designed to enhance driving safety, provide real-time monitoring, and capture your journeys in stunning high-definition clarity.

Before you begin, please take a moment to go through this manual to ensure you get the best experience from your device.

A smart video camera for your car to record events happening on the road.



# Product Introduction

1. Power Port

2. Power Button

3. SD card slot

4. Cooling holes

5. Screen

6. Status indicator LED

7. Cabin Camera

8. Infrared light

9. Microphone

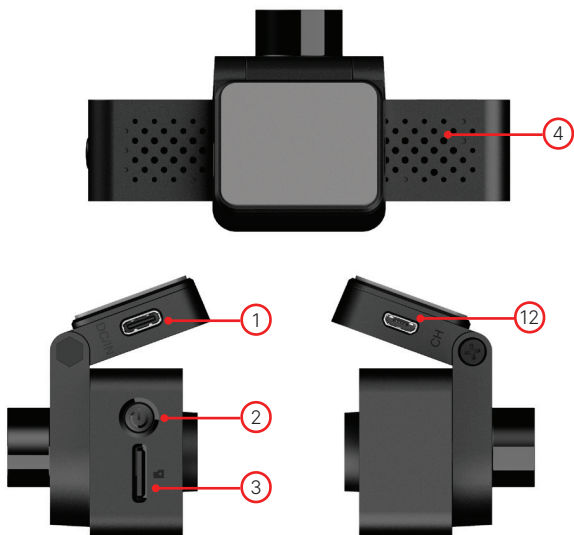
10. Function keys

11. Photoreceptor

12. Rear camera connection port

13. Speaker

14. Front camera





# Product Specifications and Packaging Contents

## Technical Specifications

Parameter	Description
Model Number	HCA14
Connectivity	Wi-Fi (2.4 Ghz)
Battery type	Super Capacitor (5.4V /2.5F)
GPS	Yes
G-sensor	Yes
Display size	3.2 inches
Display type	LCD IPS
Storage	Up to 1TB (Supported SD Card: C10, U3, V30, 4K UHD cards)
Power port type	Type C
Power input	5V/2.4A
Operating Temperature	-20°C ~ +105°C

# In Box Content & Button Functionality

<b>2K front camera</b>
<b>Cabin camera</b>
<b>Rear camera</b>
<b>Adapter</b>
<b>Power Cable for front Camera</b> (Length-3.5m, Port-Type C)
<b>Power Cable for Rear Camera</b> (Length-7m)
<b>Mount with double side adhesive tape</b>
<b>Warranty card</b>
<b>Pry Tool</b>
<b>Hardwiring Kit</b> (Only included in N series)

# Button Functionality

## Power button functionality

Action	Function
Click	Screen On/Off
Press and hold for 10 seconds (instead of 7 seconds)	Factory reset

## Function Keys functionality

Function	Button
Switch cameras	<b>a.</b> Press any Function key for enabling key functionality <b>b.</b> Press left most function key
Microphone mute/unmute	<b>a.</b> Press any Function key for enabling key functionality <b>b.</b> Press 2nd key from the left to Mute/Unmute
Device speaker mute/unmute	<b>a.</b> Press any Function key for enabling key functionality <b>b.</b> Press 2nd key from the Right to Speaker Mute/Unmute

# Function Keys functionality

Function	Button
Settings	<ul style="list-style-type: none"><li>a. Press any Function key for enabling key functionality</li><li>b. Press right most function key for opening menu</li><li>c. Navigate to "Setting" using two middle function keys and click right most function key to enter settings.</li></ul>
Format SD Card	<ul style="list-style-type: none"><li>a. Press any Function key for enabling key functionality</li><li>b. Press right most function key for opening menu</li><li>c. Navigate to "Format SD Card" using two middle function keys and click right most function key to format SD card.</li></ul>
Factory Reset	<ul style="list-style-type: none"><li>a. Press any Function key for enabling key functionality</li><li>b. Press right most function key for opening menu</li><li>c. Navigate to "Factory Reset" using two middle function keys and click right most function key to do Factory reset.</li></ul>



# LED Behaviour

Blue	<p>a. Indicates Power On</p> <p>c. During *Parking Mode:</p> <p>Smart Saver Mode: Will Turn off after 3-4 sec</p> <p><i>*Parking Mode is only available with Hardwiring Kit</i></p>
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# Display Screen Status



**1.** Wi-fi Indicator

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**2.** GPS Indicator

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**3.** SD Card Indicator

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**4.** Recording Indicator

**5.** Switch between Cameras

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**6.** Microphone

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**7.** Device Speaker

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**8.** Device Menu

# Installation Process

**1. Clean the Windshield:**

Thoroughly clean the area of the windshield where the dashcam will be installed.

**2. Install the Dashcam:**

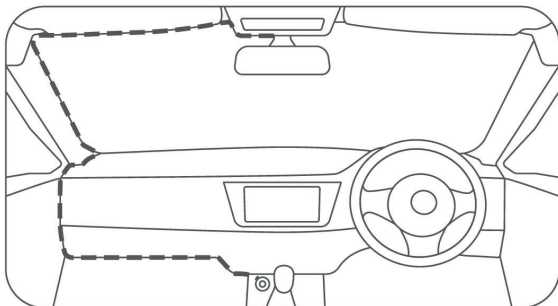
Remove the protective film from the device. Connect the dashcam to the suction mount provided in the box, then securely place the device on the windshield.

**3. Tuck the USB Cable:**

Attach the USB cable to the dashcam. Using the installation tool or pry tool, carefully tuck the cable into place by lifting the roof cover.

**4. Power Connection:**

Connect the dashcam to the power adaptor, then insert the adaptor into the car's 12V charger socket.



**5. Insert the SD Card:**

Insert the SD card into the dashcam's SD card slot to save recorded videos. Ensure you use SD cards that are C10, U3, V30, or 4K UHD compliant.

**6. Power On and Setup:**

Turn on the car ignition and check for a blue LED indicator on the dashcam. The device will announce, "Qubo Dashcam is ready for setup." Download the app and follow the setup instructions provided within the app.

**7. Adjust the recorder angle:**

After connecting the power supply, turn on the device, refer to the preview screen on the main interface, turn the recorder to adjust the angle of the camera, and make sure the camera is facing directly in front of the vehicle.

**8. Cabin Camera Installation:**

Insert the cabin camera into the Type C port of front camera, making sure the cabin camera is facing inside the car.



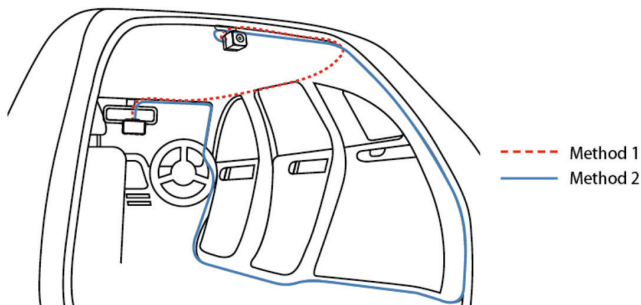
**9. Rear camera installation:**

Please use double-sided tape to stick the camera on the upper centre of the rear window, making sure the camera is facing the outside of the car.

**10. Pull back the camera cable to get power:**

After installing the front camera, connect the rear camera to the front camera with a data cable.

**These are two methods:**



**Note: -**

*For ease of installation, we recommend setting up the dashcam first before mounting it onto the windshield.*

# Dashcam Features

## 1. **Journey Vlogging:**

Users can utilize the dashcam for vlogging while traveling through scenic routes, capturing their journey in real time.

## 2. **GPS Logging:**

With GPS logging, users can view events and trips, complete with access to maps for precise location tracking.

## 3. **Video Quality:**

The Qubo Dashcam Trio offers QHD+ video quality for recording purposes, with a live view resolution of 2880 × 1620p, ensuring clear and sharp footage.

## 4. **Wide-angle view:**

The dashcam features a 140-degree field of view (FOV), providing an expanded perspective and an enhanced experience with its wide-angle lens.

## 5. **Low Light Performance:**

Equipped with High Dynamic Range (HDR) technology, the 3 Channel Dashcam 2K ensures stable low-light performance, allowing it to record clearly even at night by reducing unwanted pixel noise from images.

## 6. **Time Lapse:**

Users can generate time-lapse videos for events, with the option to create a video for any one day out of the last five days.

## 7. **Video Evidence:**

In the event of a car accident or as a witness to an incident, the dashcam provides valuable video evidence. It can also assist in road rage mitigation.

## 8. **Insurance Claim Support:**

The dashcam's video footage can serve as proof, helping to simplify the insurance claim process in cases of theft or accidents.

## 9. **Challan Dispute Evidence:**

The dashcam can provide evidence against unjust police harassment or traffic fines, such as allegations of breaking signals or violating traffic rules.

These features make the dashcam a versatile tool for both recording and safety purposes.

# Qubo Pro App - Download Instructions

## Step 1.

**Download the Qubo Pro App** Search for “Qubo Pro” in the Google Play Store or Apple App Store, or you can scan the QR code provided below to download the app.



[App Link - https://bit.ly/3Pjsl2n](https://bit.ly/3Pjsl2n)

## Step 2.

Install and Pair the Qubo Pro App to the **Dashcam Trio** after installing the Qubo Pro app



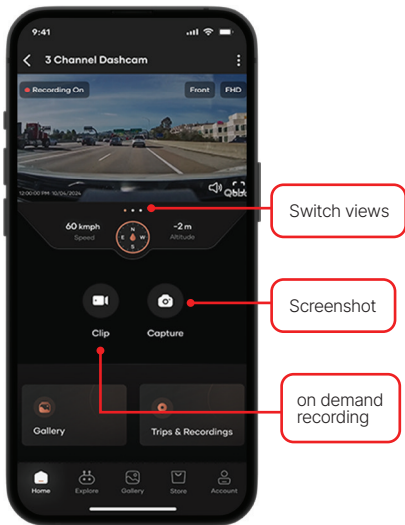
## Step 3.

- Open the app. If you are an existing user, sign in. If you are a new user, sign up.
- Tap on “Add Device” and select the Dashcam Trio from the list.
- The app will automatically search for available Wi-Fi hotspots. Select the dashcam’s hotspot from the list. The connection will be established automatically.
- If prompted, enter the default Wi-Fi details:

**Default Wi-Fi Name:** QUBO\_ XX:XX:XX:XX:XX

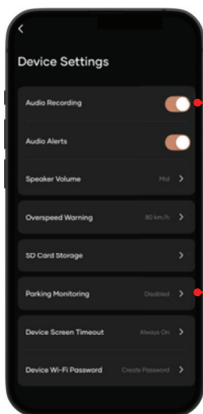
*Note: - During the installation process, you will be prompted to change the default Wi-Fi name and password. Please ensure you do so to enhance the security of your device.*

# App Screen Attributes





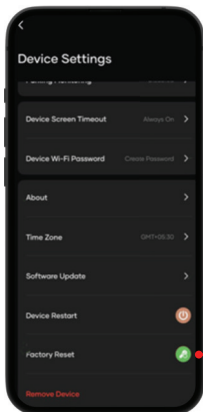
# App Screen Attributes



Option to enable/  
disable

To enable/ disable  
parking mode (works  
with Hardwiring Kit only)

## Settings Screen Attributes



Factory reset the Device

# Recording Access Option



## Trips and Recordings Access Option

The Dashcam Trio also creates recordings of your multiple Trips which can be accessed from the Trips tab.



## Event Based

The Dashcam Trio records specific Events like Jolt detection, ride start & Ride stop etc which can be accessed from the Events tab (Marked In red).

## Continuous Recording

To access all the captured recordings, please use the Timeline Bar. Green colour marks the area which has the stored recordings.

*Disclaimer: - The app images displayed are representative and may vary slightly from the actual app interface and options due to ongoing performance upgrades and improvements*

# Safety Precautions

1. Qubo Smart Dashcam Pro 2K (3 Channel) records videos of the road outside, the vehicle cabin, and rear traffic. It cannot protect drivers and passengers from any accidents. We shall not take any responsibility if the user gets involved in any traffic accident and/or bears any loss due to product failure, information loss, or product operation.
2. Due to differences in vehicle type, driving preferences, environment, and other conditions, parts of the product or the whole product may not work normally in some circumstances. The device may not record normally due to loss of power source, abnormal temperatures and/or humidity, collisions, damage to the Micro SD card, and other reasons. We do not guarantee that all the recorded videos will be saved completely in any given situation. The images recorded by this product are for reference only.
3. Install the product correctly. Do not block the driver's vision. Do not obstruct the air bag. Keep the product at least 20 cm away from the driver and passengers. Incorrect installation of the product may cause product failure and injury.
4. Keep this product away from strong magnetic fields to avoid damage.
5. Do not insert or pull out the Micro SD card when the product is working to avoid damaging the Micro SD card.
6. Use a Micro SD card with storage capacity between 32GB and 1TB and reading and recommended to use SD cards which have U3 and V30 properties. Format the Micro SD card before using it.

- 7.** Micro SD cards may be damaged after repetitive use. Replace Micro SD cards in time to maintain proper recording.
- 8.** We shall not bear any responsibility caused by failed Micro SD cards.
- 9.** The product can record and save footage of traffic accidents through its Front (2K), Cabin (1K), and Rear (1K) cameras, but we do not guarantee all accident footage can be recorded and saved.
- 10.** Do not use this product in temperatures higher than 85°C or lower than -5°C.
- 11.** Do not shake or press the product. Strong impact or shaking may cause irreparable damage to the product.
- 12.** Do not clean this product with chemical solvents or cleansers.
- 13.** Use this product within the scope of the law.
- 14.** Avoid chemical cleansers and solvents that can damage plastic components. You should clean the camera lenses (Front, Cabin, and Rear) regularly to improve the quality of recorded video. Wipe the lenses with a non-scratch lens cloth, optionally dampened with isopropyl alcohol. Allow the lenses to air dry.

# Troubleshooting

## 1. **My camera feels warm while it is operating:**

It is normal for the camera to feel warm during typical use, especially while recording high-resolution video from three channels (Front, Cabin, Rear) or transmitting a Wi-Fi signal.

## 2. **My memory card has degraded and needs to be replaced:**

All microSD memory cards wear out after being overwritten many times. Periodically formatting the card can extend its useful life and improve performance. Because the Qubo Dashcam Trio records continuously across three channels, you may need to replace the memory card more frequently. Your device detects memory card errors automatically and alerts you when it is time to format or replace the card.

**You can take these actions to help extend the useful life of the memory card:**

- a. Format the memory card at least once every six months.
- b. If the device displays a memory card error alert, first try formatting the card and then, if necessary, replace it.
- c. Turn off the device when your vehicle is not in use.
- d. If your device is not connected to an ignition-switched vehicle power outlet, turn off the dashcam when the vehicle is off to prevent unnecessary recording.
- e. Transfer saved video footage to a computer. The memory card lasts longer when more free space is available.
- f. Use a memory card with a higher storage capacity, as larger cards are overwritten less frequently and typically last longer.
- g. Use a high-quality memory card with a speed rating of Class 30 or higher.
- h. Purchase replacement cards from reputable manufacturers and vendors.

**3. My video recordings are blurry:**

- Clean the camera lenses (Front, Cabin, and Rear).
- Clean the windshields (front and rear) where the cameras are mounted.
- Verify that the windshield areas in front of the cameras are cleared by the wipers and adjust camera placement if necessary.

**4. My video recordings are choppy or incomplete:**

- For the best results, use a high-quality memory card with a speed rating of Class 30 or higher. A slower card may not record video quickly enough.
- If you are viewing videos on your smartphone using a wireless connection, try viewing them in another location with less wireless interference, or transfer videos directly to the phone.
- Transfer important recordings to a computer or smartphone and format the memory card.
- If the device displays a memory card error alert, first try formatting the card and then replace it if necessary.
- Update your device to the latest software.

**5. My Dashcam does not connect with the app when my phone is connected with Wireless Apple CarPlay / Android Auto:**

Wireless Apple CarPlay and Android Auto also connect to your phone through a Wi-Fi hotspot. Please disconnect them temporarily while connecting your phone to the dashcam to set up or view/download videos. Note that the dashcam continues to record whenever the car's ignition is on, even if your phone is not connected.

**6. Parking Mode feature is not working:**

For the Parking Mode feature to work, you will need a separate Hardwiring Kit that connects to the car's fuse box. This accessory can be purchased separately from the market.



For more queries, please  
scan the QR Code

# Limited Warranty Statement

Thank you for selecting the Qubo Dashcam Trio by Hero Electronix.

## **NOTE:**

This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll-free helpline number to know more.

## **IMPORTANT:**

Please retain your receipt as proof of purchase.

Hero Electronix Private Limited warrants to the owner of the Qubo Dashcam Trio (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned below.

Item	Warranty Period	Scope of Warranty
Device	1 year from the date of Purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.
Car Charger / Cables	6 months from the date of Purchase	

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either:

- Repair the Device free of cost with either new or refurbished parts, or
- Replace the Device with a new or refurbished Device that is equivalent to the Device being replaced.

This limited warranty applies to any repair, replacement part, or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

**This limited warranty is non-transferable.**

**This limited warranty is only valid in India.**

# Instructions

For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. Hero Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which the owner will have to bear all the cost.

## **THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING (COLLECTIVELY INELIGIBLE PRODUCTS)**

- I. If the warranty seal on the Device is broken.
- II. Devices that have been subjected to:
  - (a) modifications, alterations, tampering or improper maintenance and repair
  - (b) handling, storage, installation, testing or use not in accordance with any User Guide, Placement guidelines, or other instructions provided by HERO Electronix
  - (c) abuse or misuse of the product
  - (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network
  - (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane.
- III. Errors and damages caused by:
  - (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear
  - (b) use of or being connected to any accessory which was not supplied or authorized by HERO Electronix.
- IV. Plastic components like front or back covers plus rubber components.
- V. Physical or cosmetic damage to silicon cover.



# Correct Disposal of The Product

In case you need to dispose of this device at any time in the future, please contact our toll-free helpline. To facilitate effective disposal of resources, we will arrange the disposal of this device as per the prevailing laws. Please note that electrical products should not be disposed of with household waste.



For all product related complaints/assistance, please contact  
Hero Electronix Pvt. Ltd.

503, 5th Floor Rectangle 1,  
D4, Saket District Center, New Delhi - 110017

Email us at: [helpdesk@quboworld.com](mailto:helpdesk@quboworld.com) | Contact us: 93190-95757

[www.quboworld.com](http://www.quboworld.com)