

Qubo

A **Hero**
Group Venture

The QBook

Qubo Dashcam 4G Live



From The Team

Thank you for choosing the **Qubo Dashcam 4G Live!**

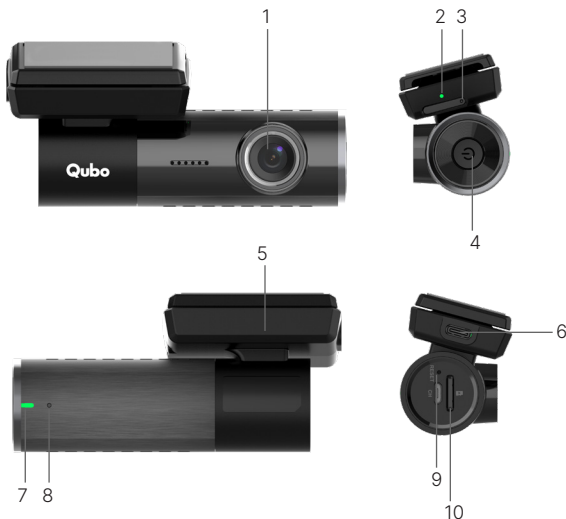
Your new dashcam is designed to enhance driving safety, provide real-time monitoring, and capture your journeys in stunning high-definition clarity.

Before you begin, please take a moment to go through this manual to ensure you get the best experience from your device.



Product Introduction

1. Camera Lens
2. 4G Indicator
3. SIM Card Slot
4. Power Button
5. Mounting Bracket
6. DC Power Jack- Type-C
7. Indicator Light
8. Microphone
9. Reset Hole
10. SD Card Slot



Product Specifications and Packaging Contents

Technical Specifications

Model	HCA11 (4G Dashcam)
Resolution	2K QHD
Camera	3MP (2304×1296p)
Storage	MicroSD up to 1 TB + Cloud (Events)
Wi-Fi	IEEE 802.11 b/g/n 2.4GHz
SIM	4G LTE Support

4G Live:	4G Live (N Series)
4G Dashcam * 1	4G Dashcam * 1
Adapter * 1	Hardwiring Kit * 1
Cable * 1	Cable * 1
Double Sided adhesive tape * 1	Double Sided adhesive tape * 1
Electrostatic Sticker * 1	Electrostatic Sticker * 1
Pry Tool * 1	Pry Tool * 1
SIM ejection tool * 1	SIM ejection tool * 1

4G SIM and SD Card to be bought separately. Not included in box.

In-Car Installation Process

1. Install the Electrostatic Sticker

Install the electrostatic sticker on a non-intrusive spot on the windshield. Please avoid the edge of the glass and choose a smooth and clean area for installation.

Please wipe the glass clean before installation and squeeze out the bubbles between the electrostatic sticker and the glass during installation.

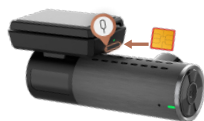
2. Insert Micro SD card

Insert the micro-SD card into the card slot with the contact side facing up, and insert it until you hear a click sound, which means the memory card is installed.



3. Insert a nano SIM card

Insert an active nano SIM card into the SIM card tray.

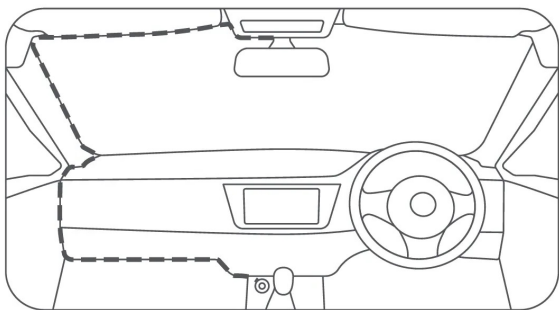


4. Paste your dashcam

Remove the protective sticker on the high temperature resistant adhesive of the dashcam bracket base and stick the dashcam on the electrostatic sticker.

5. Wiring and Power Supply

Attach the USB Cable with the Dashcam and with the help of the pry tool tuck in the Cable properly by lifting the car's roof lining.



Note: -

*Please use the pry tool to hide the power cable under the roof trim and seal the rubber ring along the A-pillar.

*Depending on the model of the vehicle, the location of the cigarette lighter socket may also vary. The above diagram is for reference only.

Qubo Pro App - Download Instructions

Step 1.

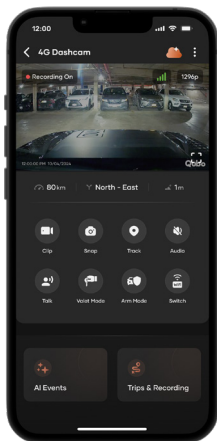
Download the Qubo Pro App Search for “Qubo Pro” in the Google Play Store or Apple App Store, or you can scan the QR code provided below to download the app.



App Link - <https://bit.ly/3Pjsl2n>

Step 2.

Install and Pair the Qubo Pro App to your **Dashcam 4G Live** from the list.



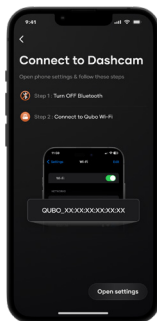
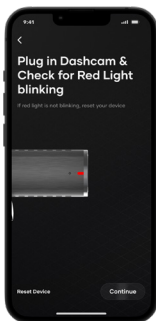
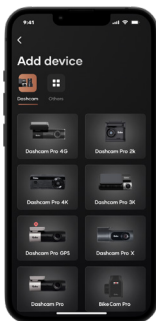
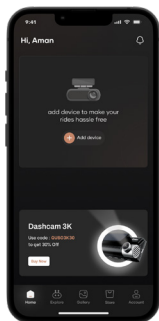
Step 3.

- Open the app. If you are an existing user, sign in. If you are a new user, sign up.
- Tap on “Add Device” and select the Dashcam 4G Live from the list.
- The app will automatically search for available Wi-Fi hotspots. Select the dashcam’s hotspot from the list. The connection will be established automatically.
- If prompted, enter the default Wi-Fi details:
 - **Default Wi-Fi Name:** QUBO_ XX:XX:XX:XX:XX

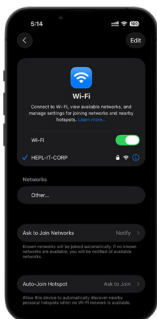
Device Setup

Setup via 4G (With active SIM)

1. Insert active SIM in the dashcam.
2. Connect to the power source to switch ON the device.
3. Dashcam says: "Qubo Dashcam is ready for setup. Please follow instructions in the Qubo app", followed by "Setting up 4G network"
4. After ~20 seconds if network is available, it says "Connected to 4G network"
5. Open Qubo Pro App, login with the account (if you don't have an account create a new one)
6. Add device and select Dashcam 4G Live → Continue → App starts scanning for Dashcams (If wi-fi is not ON, it will ask to enable Wi-Fi to proceed further)



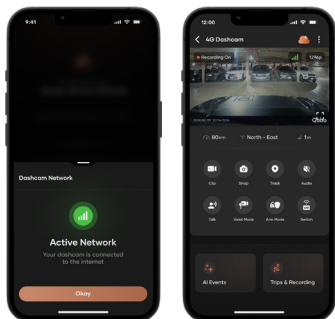
7. Select Dashcam Mac Address (It will be in the form of QUBO_XX:XX:XX:XX:XX)



8. The app continues with the commissioning process. Successful commissioning, the proceeding option will be shown on the screen.



9. On tapping proceed, shows active network pop-up



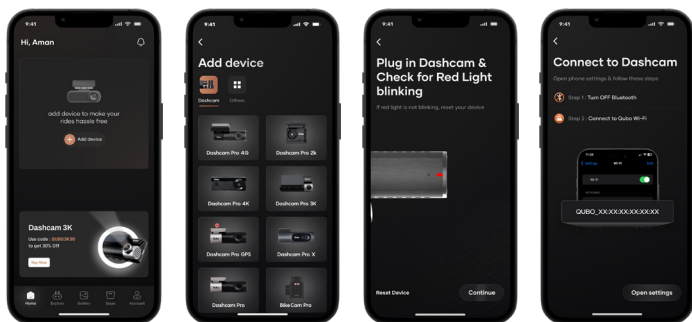
10. On tapping okay, it will take you to dashboard and will start playing over 4G.

Note: -

In case play does not start automatically, come back to the home page and tap on the dashcam icon

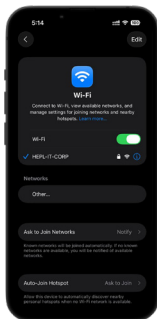
Setup via Wi-Fi (No SIM required)

1. Connect to the power source to switch ON the device.
2. Dashcam says: "Qubo Dashcam is ready for setup. Please follow instructions in the Qubo app", followed by "SIM Card is not detected. Please insert SIM card"
3. Open Qubo Pro App, Login, Add Device → Select Dashcam 4G Live → Continue → App starts scanning for Dashcams (If WiFi is not On, it will ask to enable wi-fi to proceed further)



4. Select Dashcam Mac Address (It will in form of QUBO_XX:XX:XX:XX:XX)

- Will show Dash Cam Hot Spot MAC Address screen and Open WIFI Settings screen.



- After connecting to Dashcam Hotspot, press back to come back to app
- App continues with commissioning process. On successful commissioning, will show the screen with Proceed



8. On Tap of Proceed, it shows Insert SIM screen SIM Inserted and Continue without SIM



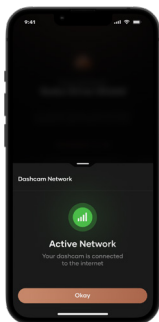
- a) If you want to continue without SIM, select “Continue without SIM”
i. The app takes you to Dashboard and starts Live over WIFI



b) If you want to continue with SIM, Insert SIM (please don't reboot the device)

i. select "SIM Inserted"

ii. The app checks the network status of dashcam and shows "Active Network" with Okay option



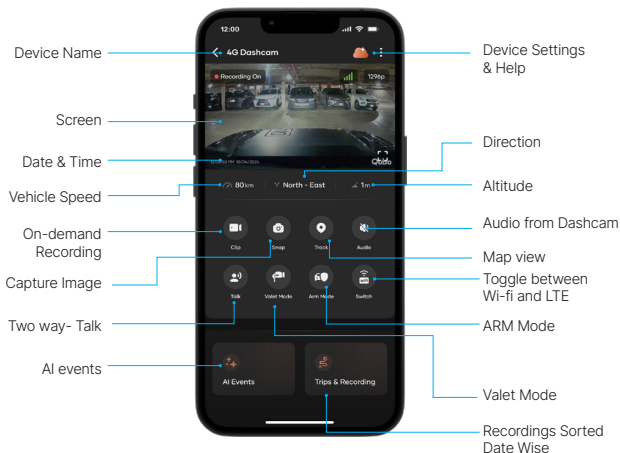
iii. On Okay Tap, this will take you to dashboard and will start play live over 4G



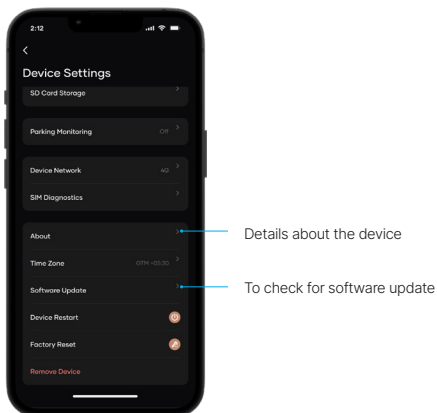
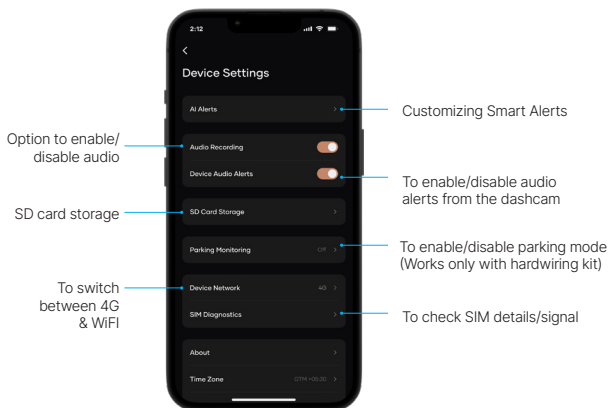
(*Note: -

If app does not get network status of dashcam within 30 seconds, will show Inactive network with OK. On OK tap, App takes you to Dashboard and starts Live over WI-FI)

App Screen Attributes

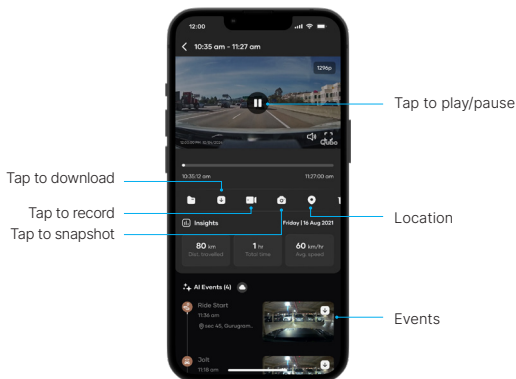


Settings Screen Attributes

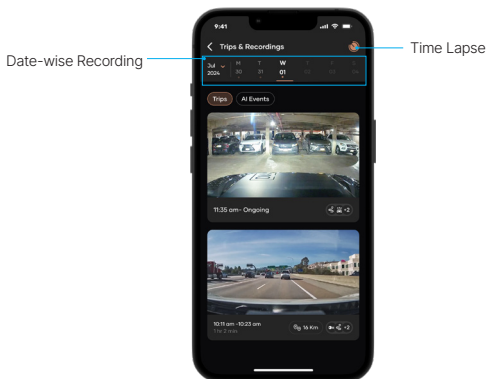


Recording Access

After clicking on Trips & Recordings, you'll get all recordings sorted Date wise and tapping on it will open/play that recording.



You can Play/ download/ capture screenshots. Events are mentioned below and are in RED color on the recording bar



Power Button Functionality

Function	Action
To Turn ON sleep mode	Press power button twice
To Turn OFF sleep mode	Press power button once
Factory Rest	Hold power button for 10 seconds

LED Indications and Key Functions

Situation	LED Behaviour
Commissioning ready	Red Blinking
Commissioned without SIM	Constant Blue
Online and Good signal strength	Constant Green
Online and Fair signal strength	Constant Yellow
Online and Poor signal strength	Constant Red
Online, Good signal strength and Streaming	Blinking Green
Online, Fair signal strength and Streaming	Blinking Yellow
Online, Poor signal strength and Streaming	Blinking Red
Sim inserted and device is offline	White Constant
In parking and device is online	For every 5 sec, Red or yellow or green blinks twice (Based on Signal Strength)
In parking, device is online and Streaming	Red or Yellow or Green Blinking (based on signal Strength)
In parking and device is offline	White Blinking every 3 seconds
In parking and there is no SIM card	For every 5 seconds, blue blinks twice

Audio Instructions

Scenario	Audio Cue
Commissioning ready	Qubo Dashcam is ready to use. Follow the instructions from the Qubo App
Commissioning completed	Qubo Dashcam is ready to use
SIM is not inserted	SIM card not detected, please insert SIM card
While booting up, trying to connect 4G network	Setting up 4G network
When connected with 4G network	Connected to 4G network
When not able to connect to 4G network	Unable to connect to 4G network
When SD card is not inserted	SD card is not Inserted, please insert SD card
When new software available and started downloading	Software download started
Post successful update on next reboot	Software upgraded successfully

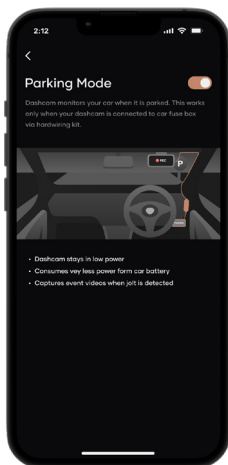
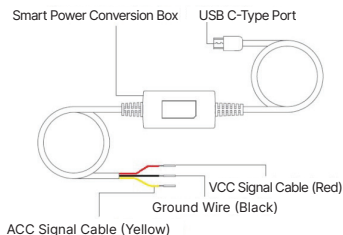
Smart Features

1. Parking Monitoring (Only works with hardwiring kit)

With the Hardwiring kit installed, access your car's front camera remotely **even when the ignition is OFF**.

Only G-Sensor remains active while saving battery. When an impact is detected, the device and 4G module wake up to record and notify. (Live streaming not available in this mode).

Parking Assist Hardwire Kit

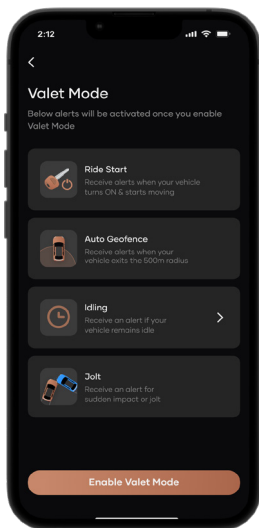


2. Valet/Driver Mode

Activates a limited notification set (e.g., towing, jolt, idling, etc.), ideal for service centers or hotel/mall parking scenarios. Prevent spam alerts while maintaining core safety. Valet mode also helps create auto geofence (from 200m up to 2KM) around parked locations keeping your car secure.

Features Include:

- a) Ride Alert
- b) Auto Geofence
- c) Idling alert
- d) Jolt alert

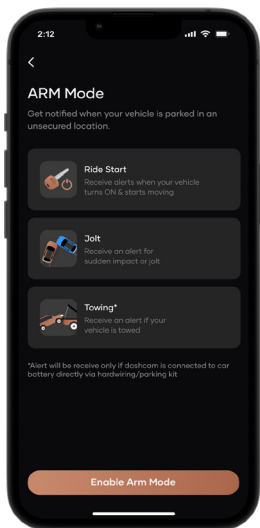


3. ARM Mode (Only works with hardwiring kit)

Ideal for unsafe parking locations – system arms itself to actively detect events like ride start, jolt or towing, with push alerts and video capture triggered upon event.

Features Include:

- a) Ride start alert
- b) Jolt alert
- c) Towing alert



Safety & Precautions

1. Qubo Dashcam 4G Live is designed for the purpose of recording road events and providing video footage for reference. It is not intended to prevent accidents or offer real-time safety intervention. Hero Electronix shall not be held responsible for any losses, injuries, legal disputes, or damages resulting from the use or malfunction of this product.
2. The dashcam may occasionally fail to record or store footage due to various reasons such as loss of power, poor network connectivity, extreme temperature, or memory card failure. Users should be aware that the device does not guarantee the capture or storage of all events.
3. The dashcam must be securely mounted on the windshield in a manner that does not obstruct the driver's field of vision or interfere with the operation of any airbag system. For safety and optimal functionality, ensure a minimum clearance of 20 cm is maintained between the dashcam and any occupant (driver or passenger)
4. This device is designed to operate in temperatures between -20°C and 85°C. Prolonged exposure to direct sunlight or freezing temperatures may result in malfunction or damage.
5. Use only high-quality MicroSD cards with a minimum Class 10/U3/V30 rating and a storage range between 16 GB and 1TB. The SD card should be formatted before initial use and at regular intervals. Always power off the device before removing or inserting the SD card.
6. The device supports a nano SIM card with an active 4G data plan. The SIM should be inserted only when the device is powered off. Improper insertion or incompatible SIM cards may lead to network failure or damage.
7. Avoid applying pressure, shaking, or dropping the dashcam. Do not disassemble, modify, or attempt internal repairs. Doing so will void the warranty and may result in permanent damage.
8. Clean the camera lens periodically using a soft, lint-free cloth. Avoid using chemical solvents or abrasive materials as they may damage the lens surface.
9. Ensure the usage of this product adheres to local traffic, privacy, and recording laws. Unauthorized video recording or transmission may be prohibited in certain jurisdictions.

Troubleshooting FAQs

1. **Device does not power on:**

Confirm the power cable is securely connected to both the dashcam and the vehicle's power outlet.

2. **Device not detected in the Qubo app:**

Make sure Bluetooth is disabled and Wi-Fi is enabled on your phone. If connected to Android Auto or Apple CarPlay, disconnect them temporarily. If using a SIM, check signal availability. Without SIM, connect to the device's Wi-Fi hotspot as prompted by the app. Restart the device by removing the power cable and reconnecting.

3. **SIM card not detected:**

Ensure that the SIM card is properly inserted and is nano-sized with an active data plan. Restart the dashcam after inserting the SIM. If the issue persists, try a different SIM or verify with the network provider.

4. **Poor or no network signal:**

Network coverage may be limited in underground areas or remote regions. Try moving the vehicle to an open area. If using a new SIM, it may take a few minutes to register with the network.

5. **My memory card has degraded and needs to be replaced**

All micro SD memory cards wear out after they are overwritten a large number of times. Periodically formatting the card can extend the useful life and improve performance. Because the Qubo Dashcam 4G Live records continuously, you may need to replace the memory card periodically. Your device detects memory card errors automatically and alerts you when it is time to format or replace your SD card.

You can take these actions to help extend the useful life of the memory card.

- Format the SD card at least one time every six months
- If the device displays a memory card error alert, first try formatting the memory card and then, if necessary, replace the memory card

- Turn off the device when your vehicle is not in use
- If your device is not connected to an ignition- switched vehicle power outlet, you should turn off the device when your vehicle is not in use to prevent your dashcam from recording unneeded footage.
- If the device displays a memory card error alert, first try formatting the memory card and then, if necessary, replace the memory card
- Use a memory card with a higher storage capacity
- Because higher-capacity memory cards are overwritten less frequently, they usually last longer
- Use a high-quality memory card with a speed rating of class 10 or higher
- Purchase your replacement memory card from a high-quality manufacturer and a reputable vendor

6. My video recordings are blurry

- Clean the camera lens
- Clean the windshield in front of the camera
- Verify the area of the windshield in front of the camera is cleared by the windshield wipers, and move the device, if necessary

7. My video recordings are choppy or incomplete

- For the best camera and video results, use a high- quality memory card with a speed rating of class 10 or higher. A slower memory card may not record video quickly enough
- If you are viewing videos on your smartphone using a wireless connection to the camera, try viewing them in another location with less wireless interference, or try transferring videos to the smartphone
- Transfer important recordings to a computer or smartphone, and format the memory card
- If the device displays a memory card error alert, first try formatting the memory card and then, if necessary, replace the memory card
- Update your device to the latest software

8. My Dashcam does not connect with the App when my phone is connected with Wireless Apple Car Play/ Android Auto

Wireless Apple Car Play/ Android Auto also connect to your phone through a wifi hotspot. Hence, please disconnect them temporarily while connecting your phone to dashcam to set up or view/ download videos from the dashcam. Please note that your dashcam records when the car's ignition is on even if your phone is not connected to the dashcam.

9. Parking Mode feature is not working

For Parking Mode feature to work you will need a separate Hardwiring Kit which will be connected with the Fuse Box of the Car. You can purchase it separately from the market.

Limited Warranty Statement

Thank you for choosing Qubo Dashcam 4G Live by Hero Electronix

NOTE: This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll-free helpline number to know about the same.

IMPORTANT: Please retain your receipt as proof of purchase.

Hero Electronix Private Limited warrants to the owner of the Qubo Dashcam 4G Live, (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned below.

Item	Warranty Period	Scope of Warranty
Device	1 year from the date of Purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.
Car Charger / Cables	6 months from the date of Purchase	

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either

- Repair** the device free of cost with either new or refurbished parts, **OR**
- Replace** the Device with a new or refurbished unit equivalent to the original device.

This limited warranty applies to any repair, replacement part, or replacement device for the remainder of the original warranty period or 90 days, whichever is longer.

Additional Notes:

- This limited warranty is **non-transferable**.
- This limited warranty is **only valid in India**.

Instructions

For specific instructions on how to obtain warranty services for your device, please contact our toll-free helpline.

In general, you will need to deliver the Device in either its original packaging or in equally protective packaging to the address specified by Customer Service. HERO Electronix will bear the cost of the return shipping to the owner **except** for any **Ineligible Product** (defined below), for which the owner will have to bear the full cost.

THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING

(Collectively referred to as Ineligible Products)

- I. If the warranty seal on the Device is broken.
- II. (a) Modifications, alterations, tampering, or improper maintenance and repair (b) Handling, storage, installation, testing, or use not in accordance with any User Guide, Placement Guidelines, or other instructions provided by HERO Electronix (c) Abuse or misuse of the product (d) Breakdown, fluctuations, or interruptions in electrical power or the telecommunication network (e) Acts of God (including lightning, flood, tornado, earthquake, or hurricane)
- III. Errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorized by HERO Electronix.
- IV. **Plastic components** like front or back covers plus rubber components.
- V. **Physical or cosmetic damage** to the **Silicon cover**.

Correct disposal of the product

In case you need to dispose of this device at any time in the future, please contact our toll-free helpline.

To facilitate effective utilization of resources, we will arrange disposal of the device as per prevailing laws.

⚠ Please note that electrical products should not be disposed of with household waste.



For all product related complaints/assistance, please contact
Hero Electronix Pvt. Ltd. 503, 5th Floor Rectangle 1,
D4, Saket District Center, New Delhi - 110017
Email us at: helpdesk@quboworld.com | Contact us: +91 8178977914
www.quboworld.com



Download the Qubo Pro App

