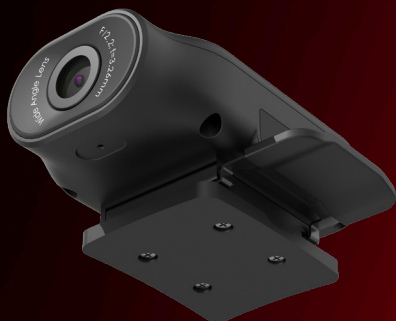


**Qubo**

A **Hero**  
Group Venture

# Bike Cam Pro

User Manual



# Give a cinematic view to your ride. Bike Cam Pro is here to revolutionize the way you ride.

## Know your device



# Easy Installation Process

Select the mounting position on Qubo Pro App:



Top



Left



Right



Bottom\*

Peel of the adhesive tape sheet and place the mounting clip on the selected position.

Slide the Bike Cam Pro on the mounting clip and wait for the Audio Beep to start the commissioning process from your mobile device.

While mounting on your bike handle



Top



Left



Right



Bottom

**Note : To be purchased separately.**

Fix the mounting stand on the Bike Handle and if required rotate the mounting stand right or left.

Slide the Smart Bike cam on the mounting clip and wait for the Audio Beep to start the commissioning process from your mobile device.

\*It is recommended to commission Bike cam pro first and check the placement on helmet and then peel off the adhesive tape to place the device on helmet

\*These are illustrative mounting positions but actual mounting compatibility may vary depending on different helmet shapes & appropriate mounts.

# Download the Qubo Pro App & follow the instructions: -

## Step 1

Search for Qubo Pro on the Google Play Store / App Store or you can scan the below QR Code to download the App-

<https://www.quboworld.com/quboproapps>

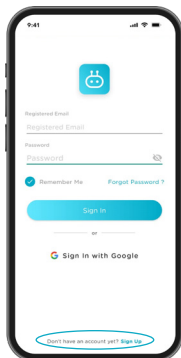
## Step 2

Install Qubo Pro App

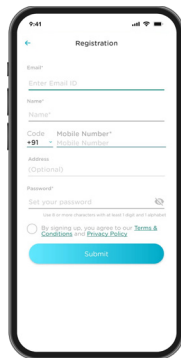
To connect Bike Cam Pro with App:



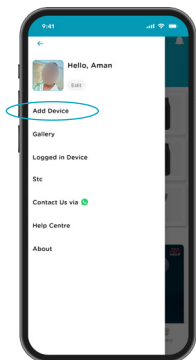
1. Open Qubo Pro App



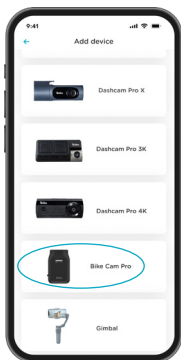
2. Press Sign-in, if you already have an account or Press Sign-up



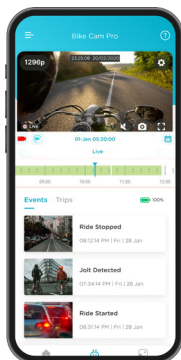
3. Enter your details and once verification is done. Sign-in with your registered Email ID



4. Tap on Add Device

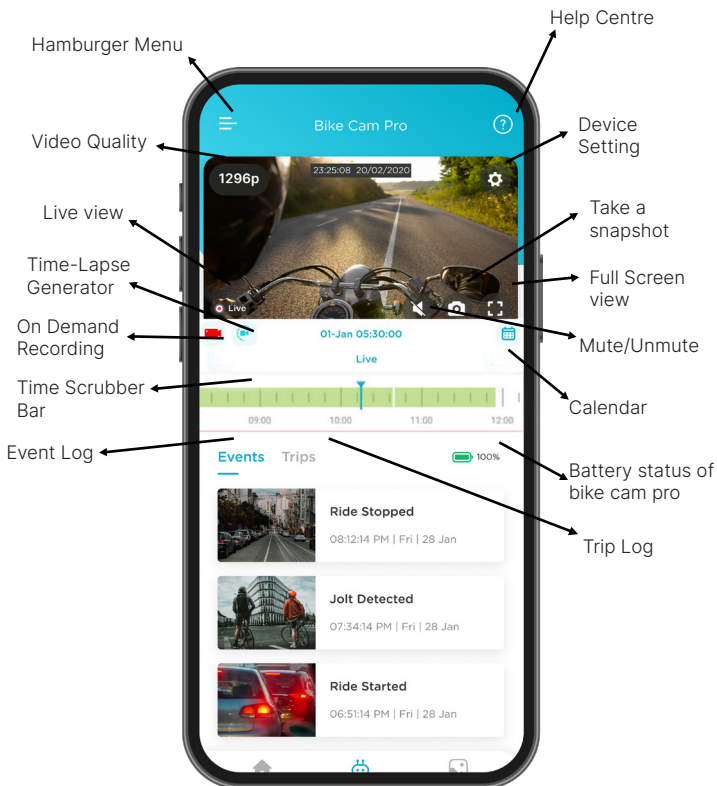


5. Tap On Bike Cam & Follow the In-App Instructions



6. Bike Cam Pro is connected with App

# Know the App



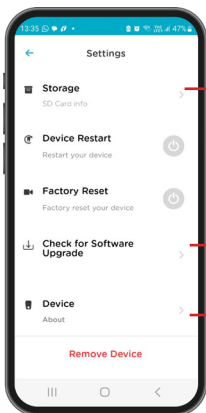
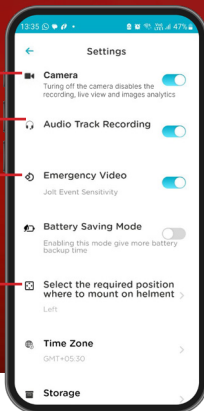
# Setting Screen Attributes

Turn On/Off  
Camera

Enable/Disable  
Audio Recording

Enable/Disable  
Emergency  
Recording

Tap to change  
the mounting  
position



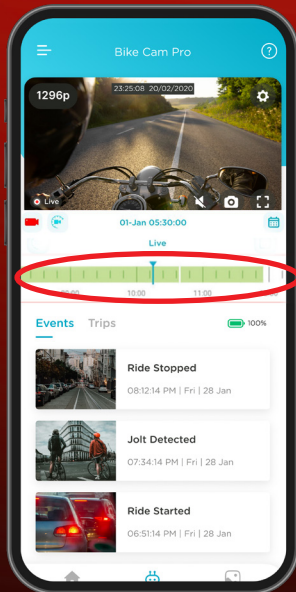
To Check the storage of  
your SD Card

To check/up-  
date software

About Device

# Recording Access Option

- **CONTINUOUS RECORDING:** To access all the captured recordings, please use the Timeline Bar (Marked in red). Green color marks the area which has the stored recordings.
- **EVENT BASED:** The bike cam pro creates specific event based recordings and they can be accessed from the Events tab.
- **TRIP BASED:** The bike cam pro also creates recordings based on Trip and they can be accessed from the Trips tab.





# LED Indications and Key Functions

Device State	LED Behavior
Device Not Commissioned	Red blinking
Device Commissioned and SD card Inserted	Blue Blink for 5 seconds then stop
Device Commissioned and SD card Not inserted	Blue blink continuously
Change some setting from mobile app	Blue Blink for 5 second with Buzzer
Low battery	Green blink
Charging In progress	Green blink
Charging completed	Steady Green
Device Commissioned and SD Card is not supported	Red and Blue blinking continuously
Factory Reset	On boot-up, Device starts with continuous RED then followed by all 3 LEDs blinking together for 10 seconds, during these 10 second, press wit Reset PIN

# Safety Precautions

1. Qubo Bike Cam Pro records videos of outside moving vehicles. It can't protect drivers and passengers from any accidents. We shall not take any responsibility if the user gets involved in any traffic accident and/or bear any loss due to product failure, information loss, or product operation.
2. Due to differences in vehicle type, driving preferences, the environment, and other differences, parts of the product or the whole product may not work normally in some circumstances. The device may not record normally due to loss of power source, abnormal temperatures and/or humidity, collisions, damage to the Micro SD card, and other reasons. We do not guarantee that all the recorded videos will be saved completely in any given situation. The images recorded by this product are for reference only.
3. Install the product correctly. Incorrect installation of the product may cause product failure and injury.
4. Keep this product away from strong magnetic fields to avoid damage.
5. Do not insert or pull out the Micro SD card when the product is working to avoid damaging the Micro SD card.
6. Use a Micro SD card with storage capacity between 16GB and 1TB, and reading and writing speed not lower than Class10. Format the Micro SD card before using it.
7. Micro SD card may be damaged after repetitive use. Replace Micro SD cards in time to maintain proper recording. We shall not bear any responsibility caused by failed Micro SD cards.
8. The product can record and save footage of traffic accidents, but we do not guarantee all accident footage can be recorded and saved.
9. Do not use this product in temperatures higher than 50° C or lower than -10° C.
10. Do not shake or press the product. Strong impact or shaking may cause irreparable damage to the product.
11. Do not clean this product by chemical solvents or cleansers.
12. Use this product within the scope of the law.
13. Avoid chemical cleansers and solvent that can damage plastic components. You should clean the camera lens regularly to improve the quality of recorded video. Wipe the lens with a non-scratch lens cloth, optionally dampened with isopropyl alcohol. Allow the lens to air dry.

# Troubleshooting

## **My memory card has degraded and needs to be replaced**

All micro SD memory cards wear out after they are overwritten a large number of times.

Periodically formatting the card can extend the useful life and improve performance. Because the Qubo Bike Cam Pro records continuously, you may need to replace the memory card periodically. Your device detects memory card errors automatically and alerts you when it is time to format or replace your memory card. You can take these actions to help extend the useful life of the memory card.

- Format the memory card at least one time every six months
- If the device displays a memory card error alert, first try formatting the memory card and then, if necessary, replace the memory card
- Turn off the device when your vehicle is not in use
- Use a memory card with a higher storage capacity
- Because higher-capacity memory cards are overwritten less frequently, they usually last longer
- Use a high-quality memory card with a speed rating of class 10 or higher

- Purchase your replacement memory card from a high-quality manufacturer and a reputable vendor

## How to Reset my device?

Slide the device on the mounting clip to turn on the device and wait till you see all the 3 LEDs (Blue, Red & Green) blinking together and as soon as you see the 3 LEDs blinking, open SD card slot cover and below SD card slot you will see a small reset slot.



- Using the reset pin press the button inside the slot for 10 seconds and wait till you hear a long beep followed by RED LED blinking for 12 seconds
- After that you will again see all the 3 LEDs (Red, Blue & Green) blinking followed by Red LED blinking which means now you can recommission your device.

## **My video recordings are blurry**

- Clean the camera lens

## **My video recordings are choppy or incomplete**

- A slower memory card may not record video quickly enough, For the best camera and video results, use a high- quality memory card with a speed rating of class 10 or higher.  
Recommended SD Cards - C10, U3, V30, 4K UHD SD cards.
- If you are viewing videos on your smartphone using a wireless connection to the camera, try viewing them in another location with less wireless interference, or try transferring videos to the smartphone
- Transfer important recordings to a computer or smartphone, and format the memory card when required.
- If the device displays a memory card error alert, first try formatting the memory card and then, if necessary, replace the memory card
- Update your device to the latest software

**For more queries, please click the below link**

**<https://www.quboworld.com/qubo-support>**

# LIMITED WARRANTY STATEMENT

Thank you for selecting the Qubo Smart Bike Cam by Hero Electronix.

**NOTE:** This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll free helpline number to know about the same.

**IMPORTANT:** Please retain your receipt as proof of purchase.

HERO Electronix Private Limited warrants to the owner of the Qubo Bike Cam, (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned

Item	Warranty Period	Scope of Warranty
Device	1 Year	This warranty covers only the defects in products arising from manufacturing or faulty workmanship Note: Mounting clip is not included in the warranty.
Battery & Power Cable	6 Months	

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either

- i. repair the device free of cost with either new or refurbished parts, or
- ii. replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable.

This limited warranty is only valid in India.

## Instructions

For specific instructions about how to obtain warranty services for your Device, please contact our Toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which owner will have to bear all the cost.

### **This limited warranty does not cover the following (Collectively Ineligible Products)**

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- I. If the warranty seal on the Device is broken.
- II. Devices that have been subjected to: (a) modifications, alterations, tampering or improper maintenance and repair (b) handling, storage, installation, testing or use not in accordance with any User guide, Placement guidelines, other instructions provided by HERO Electronix (c) abuse or misuse of the product. (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network; or (e) Acts of God, including but not limited to lighting, flood, tornado, earthquake or hurricane.
- III. Errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorized by HERO Electronix.
- IV. Plastic components like front or back covers plus rubber components. Physical or cosmetic damage to Silicon cover

## Correct disposal of the product

If at any time in future you should need to dispose of this product please note that, Waste electrical products should not be disposed off with household waste. For the purpose of recycling, to facilitate effective utilisation of resources, please return this product to a nearby authorised collection centre/ recycler/ Service centre / Registered Dismantler, when disposing of this product. In case of further information, please contact our Toll Free helpline number.



For all product related complaints/assistance, please contact  
Hero Electronix Pvt. Ltd. 503, 5th Floor Rectangle 1,  
D4, Saket District Center, New Delhi - 110017  
Email us at: [helpdesk@quboworld.com](mailto:helpdesk@quboworld.com) | Contact us: +91 8178977914  
[www.quboworld.com](http://www.quboworld.com)