



A Hero Group Venture



The QBOOK

Baby Cam





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Meet QUBO

Baby Cam

Tired of the sleepless nights? Missing your baby's milestones? Concerned about your baby's safety? Is your baby being looked after?

Our baby monitor comes with the best-in-class Advanced Artificial Intelligence features. Remotely monitor your little one from anywhere at any time, no matter day or night. You can interact with your child using Two-Way Talk.

Can't hear the cries but have a hunch that your baby is crying? Don't worry, with Baby Cry Alert, you will be notified instantly when your child is crying. The Qubo Baby Cam can also soothe your child when it detects crying by playing a lullaby or even a song recorded by you. Scared that your baby might roll off the bed when you are not in the room? With Virtual Cradle, the Qubo Baby Cam lets you create a safe zone around the baby and notifies you if the baby goes out of the zone. Can't get enough pictures of your baby? Qubo Baby Cam records your child's special moments through the day and creates a collage for your memories.



What's in the BOX?

1. Baby Cam
2. Power Adapter
3. Cable
4. Deco Plate (Attached)
5. Wall Anchors (2 units)
6. Wall Screws (2 units)
7. Deco Plate Screws (2 units)





Baby Cam



Cable

Power Adapter



Wall Screws



Wall Anchors



Deco Plate



Deco Plate Screws

Let's take a closer LOOK



① Multicolour LED

② Camera

③ Mic

④ Movable Hinge Joint

⑤ Stand

⑥ Deco Plate



⑦ Speaker



LED states and meaning

Red LED blinking rapidly	Ready for setup
Red LED continuous	Not connected to Wi-Fi
Green LED continuous for 5 seconds	Device is ready
Green LED continuous	2-Way Talk begins



Reset Button



SD Card Slot

What will you **NEED?**

Wi-Fi Network

- 2.4 GHz Wi-Fi (802.11 b/g/n) network
- Greater than 2 Mbps network upload speed

iOS

- iOS 11 or higher

Android

- Android 9 or higher

Power

- 110V - 240V





Let's get STARTED



Step 1

Insert the SD Card into the SD Card slot.

Note: SD Card is mandatory for recordings for both paid and free customers.”

Step 2

Connect the power cable that comes with the Baby Cam to a power source.

Step 3

Download the Qubo App.



Step 4

Create an account on the Qubo App and follow the instructions to get started.

If you are an existing Qubo user, you can simply *go to Add Device on the Qubo App.*

Step 1



Step 2



Step 3



Step 4



It is highly recommended to set up the camera before mounting it.

Choose an effective monitoring Position



Keep it close to your baby

The Baby Cam should be placed maximum 1 - 2 meters away from the baby.

Mount it

We find that mounting the Baby Cam on a wall above the bed/crib, facing downwards, is the best way to monitor your child.

Keep it in range of your router

Make sure the Baby Cam gets good Wi-Fi at the location it is installed to ensure you don't miss any updates.



How to mount your Baby Cam?

Step 1: Rotate the deco plate clockwise to expose the holes for the wall screws. The screw holes to fix the deco plate will also fall into place.

Step 2: Fix the deco plate into the base of the Baby Cam using the deco plate screws provided in the box. The deco plate screws can only be screwed into the smaller holes; towards the center of the deco plate.

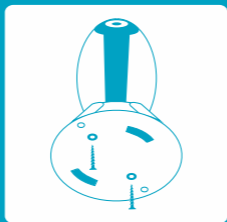
Step 3: Fix the device on the wall using the wall screws. We recommend marking the spots where you intend to drill the holes. Use wall anchors (included) to hold the screws if you want to mount the device on hard surfaces such as brick or stone.



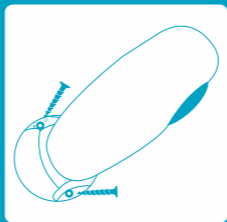
Step 1



Step 2



Step 3



More than just a Baby Monitor



Baby Cry Alert

Qubo Baby Cam will notify you through the Qubo App when it detects continuous baby crying for more than 15 seconds. Presence of ambient noise could impact detection.

Disclaimer

Baby Cry Alert is a beta feature. They work best when the device is installed 1 to 1.5 meter away from the baby, above the bed/crib facing downwards such that the camera gets a full view of the baby.

Our endeavor is to keep adding new features to improve your experience. Our customer care team would love to hear your feedback on how we can make your experience better.

Safety Guidelines



**⚠ Warning: Wires can be a hazard for the baby.
Keep the cable provided in a box away
from children.**

- Do not immerse the device in any kind of liquid.
- Do not attempt to dry the device using any external heat source, a microwave or a hair dryer.
- Keep the device and all its components out of the reach of children and pets.
- Clean the device with a dry soft cloth. Do not use any abrasives or harsh chemicals.
- Do not expose the device to steam or extreme temperatures.
- This device does not have an on/off button. Unplug the power adapter to turn off the device.
- Only use the power adapter and cable included with the device. If the power adapter or cable appear to be damaged, stop using it immediately and contact Qubo Customer Care.
- Do not plug multiple devices into the same wall socket.
- Do not expose the device to temperatures below 0°C or above 40°C.
- Install the device in accordance to the building and city code.
- All Qubo products and services are meant for ages 18 and above.

- This device is meant to be used for monitoring purposes and for personal use only. This is not intended to be used as a safety product.
- This device does not alert, signal or trigger any kind of response via a panic button or siren.
- This device is intended for non-time critical control and management of data and property.
- This product is not a toy, do not allow children to play with it.
- The camera might get hot. Baby skin is very sensitive, hence ensure baby does not hold the camera.
- Install the camera at a place where your child can't reach. Device is prone to damage if kids try to pull the penguin wings or feet.
- The Silicon skin material is FDA approved but it is always better to ensure that kids do not put it in their mouth.
- The product must be placed on a stable horizontal surface or properly mounted on the wall, to prevent it from falling over during usage.
- Our products and services will require certain input parameters to perform hassle free; including but not limited to, an active internet connection and a live power supply.
- Users are solely liable for storing and managing the data and information that is stored on the device or via services. We are not responsible for the loss or management of such data .
- Do not touch the device or wires connected to the device during lightning.

Support

In case you need further help setting up this device:

- Visit the support section on our website (www.quboworld.com) and download the detailed user manual.
- Visit our YouTube page and watch the How-To videos.
- Contact Qubo Customer Care centre at 1800-572-5757.

Disclaimers:

1. For optimal performance, the device requires a Wi-Fi upload speed of more than 2 Mbps.
2. Hero Electronix Pvt. Ltd. reserves the right to make changes to existing services, without prior notice, at its sole discretion.
3. Images used are for reference purpose only. Actual product might vary in terms of colour and composition.
4. All related logos are trademark of Hero Electronix Pvt. Ltd.
5. Certain features may not be available at the time of launch.





Connected Smart Devices from



**Hero
Electronix**

Hero Electronix Pvt Ltd.

503, Rectangle - 1, D-4, Saket District Centre,
New Delhi - 110017

www.quboworld.com

helpdesk@quboworld.com

1800-572-5757

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WARRANTY CARD

Limited Warranty Statement



Thank you for selecting the Qubo Baby Cam by Hero Electronix Pvt. Ltd.

NOTE: This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll free helpline number to know about the same.

IMPORTANT

Please retain your receipt as proof of purchase.

HERO Electronix Private Limited warrants to the owner of the Baby Cam, (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned below.

Item	Warranty Period	Scope of Warranty
Camera	1 year from the date of purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.
Adaptor	6 months from the date of purchase	
Cable	6 months from the date of purchase	

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either (i) repair the Device free of cost with either new or refurbished parts, or (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable.

This limited warranty is only valid in India.

Instructions:

For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which the owner will have to bear all the cost.

This limited warranty does not cover the following (Collectively Ineligible Products)

- (i) If the warranty seal on the Device is broken.
- (ii) Devices that have been subjected to: (a) modifications, alterations, tampering or improper maintenance and repair (b) handling, storage, installation, testing or use not in accordance with any User Guide, Placement guidelines, other instructions provided by HERO Electronix (c) abuse or misuse of the product. (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake or hurricane.
- (iii) Errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorised by HERO Electronix.
- (iv) Plastic components like front or back covers plus rubber components.
- (v) Physical or cosmetic damage to Silicon cover.

Correct disposal of the product

In case you need to dispose of this device at any time in the future, please contact our toll-free helpline. To facilitate effective utilisation of resources, we will arrange the disposal of this device as per the prevailing laws. Please note that electrical products should not be disposed of with household waste.



For all product related complaints/assistance, please contact
Hero Electronix Pvt. Ltd. 503, 5th Floor Rectangle 1,
D-4, Saket District Center, New Delhi - 110017
Email us at: support@quboworld.com | Toll Free - 1800-572-5757
www.quboworld.com

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